



PRESENTER BIOS

MEL BLACKWELL

Vice President, Schools and Libraries Program

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Responsible for all aspects of the Schools and Libraries Program at USAC.

CATRIONA AYER

Senior Director of Program Management

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Responsible for the review of applications for funding, including all heightened scrutiny reviews. She also works with a wide variety of stakeholders on specific and general Schools and Libraries Program issues.

LESLIE FRELOW

Director of Program Management

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Oversees appeals, COMAD, audit response, and compliance support reviews for the Schools and Libraries Program.

JOHN NORAN

Senior Manager of Program Management

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Oversees the customer service function of the Schools and Libraries Program, form development, outreach and training, website content, and the News Brief.

ERIC FLOCK

Senior Manager of Program Management

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Manages the Program Integrity Assurance (PIA) application review process and procedures, tech plan approver certification, Children's Internet Protection Act (CIPA) review, and the evaluation of products and services to determine eligibility based on the FCC's Eligible Services List (ESL).

Michael Kraft

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Manager of Invoicing (SPIs and BEARs)